

EBCGT Land Border Surveillance Officer Training I/2019

May 2019, Zagreb/Valbandon, Croatia

1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

Practice is always the best exercise.
Also best way to improve communication
between colleagues.
Much easy to remember what you touch
and what you feel

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios?
(i.e. working atmosphere, feedback after scenarios, etc)

Everything was great.
Friendly, professionals and kept us
motivated all the time.

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

The role of TM was clear and I would
recommend it because it will improve
the outcome.

4. Any other proposals or comments in order to improve this training?

No

....please continue at back side!

5. Please rate the overall course between 1 – 5:

1= poor :o(

5= excellent :o)

1	2	3	4	5 X
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Thank you for your feedback :o)

We wish you a safe trip home and successful Joint Operations!

Frontex Trainers Team

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May 2019, Zagreb/Valbandon, Croatia

1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

ORGANIZATION WAS AT THE HIGHEST LEVEL.
EVERYTHING WAS VERY GOOD.

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios?
(i.e. working atmosphere, feedback after scenarios, etc)

TRAINERS WERE PROFESSIONAL.

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

IT WAS ~~HELPFUL~~ HELPFUL FOR ME.

4. Any other proposals or comments in order to improve this training?

EVERYTHING WAS GREAT.

....please continue at back side!

5. Please rate the overall course between 1 – 5:

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5= excellent :o)

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

THE COURSE WAS ORGANIZED PROFESSIONALLY, AND EVERYTHING WAS UP TO TASK. FROM EQUIPMENT TO ACCOMMODATION, TRAINERS WERE PROFESSIONAL ALL THE TIME.
HONESTLY: 5 STARS !!!

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios? (i.e. working atmosphere, feedback after scenarios, etc)

TRAINERS WERE VERY PROFESSIONAL, POLITE, ORGANISED AND HELPFUL IN ANY POSSIBLE WAY.

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

IT WAS VERY HELPFUL TO UNDERSTAND OUR ROLES AS TEAM MEMBERS OF FRONTEX.
AND I WOULD (I WILL) RECOMMEND THE TRAINING TO ALL MY COLLEAGUES.

4. Any other proposals or comments in order to improve this training?

MAYBE A ONE DAY LONGER COURSE WITH ^{MORE} COMPLEX SCENARIOS TIME IN THE FUTURE.
IF POSSIBLE OF COURSE.

....please continue at back side!

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

That was great, now I have ~~to~~ know what will be waiting in JO

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios? (i.e. working atmosphere, feedback after scenarios, etc)

Atmosphere was great, all structure of keeping on feedback was good.

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

Now I have full image of my role as team member.

4. Any other proposals or comments in order to improve this training?

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...please continue at back side!

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Thank you for all, and wish you keep going up!

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course? *My opinion about the course structure is that everything was organised very well. The steps or levels of training to start from easy to hard were brilliant.*

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios? (i.e. working atmosphere, feedback after scenarios, etc) *I was treated fairly as were the other team members. In some situations working situations the beginning was confusing. It was a very good challenge.*

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why) *Yes it was helpful. I would definitely recommend it to all TM under Frontex who never been on Frontex training.*

4. Any other proposals or comments in order to improve this training? *So that training would be longer maybe and to plan in the future the advanced course training*

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5. Please rate the overall course between 1 – 5:

1= poor :o(

5= excellent :o)

1	2	3	4	5 <i>excellent</i>
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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

Organization is on very high level
Simulated JO is good idea, provide lot of informations

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios?
(i.e. working atmosphere, feedback after scenarios, etc)

atmosphere was good, stress was on acceptable level.

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

Course was useful also because show situations with are not usual but can easily happen, then is good to know your deputies. Can only recommend

4. Any other proposals or comments in order to improve this training?

more work in night, specially in forest around
for example "border fence"

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

I think that course structure is perfect because first tasks were easy, but we (participants) didn't know each other well. After that we made more friendly atmosphere, but tasks were more complicated, so communication and teamwork were crucial for successfully solving problems (tasks).

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios? (i.e. working atmosphere, feedback after scenarios, etc)

Working atmosphere and trainers were friendly. On every question I have got answer by trainers and they shared their experience and knowledge with me.

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

I would recommend it because I have learned very much things regard tactics, ex. communication, teamwork, knowledge, language skills, taking care of safety...

4. Any other proposals or comments in order to improve this training?

/

...please continue at back side!

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

GOOD ORGANIZATION COURSE IN
DIFFERENT SCENARIOS

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios?
(i.e. working atmosphere, feedback after scenarios, etc)

FRONTX TRAINERS HAVE HIGH PROFESSIONALISM
LIKE A REAL SITUATION, AND GOOD FEEDBACK
AFTER SCENARIOS

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

YES, UNDERSTAND BEST IN SCENARIO.

4. Any other proposals or comments in order to improve this training?

NO

....please continue at back side!

5. Please rate the overall course between 1 – 5:

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

The structure is clear and is organized in a perfect way.

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios? (i.e. working atmosphere, feedback after scenarios, etc)

Fair for 100%. Nice atmosphere from the very beginning till the end.

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

Yes, of course! You have to deal with different ~~TM~~ TM from different countries with different points of view - you learn how to deal with each other to solve a case in a gentle way.

4. Any other proposals or comments in order to improve this training?

0/0

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1= poor :o(

5= excellent :o)

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Thank you for your feedback :o)

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Thank you very much for the invitation!!!

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

JO → was really realistic.
orga → was good to have a plan before

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios?
(i.e. working atmosphere, feedback after scenarios, etc)

Of course, yes.

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

Yes, in the scenarios you understand best.

4. Any other proposals or comments in order to improve this training?

~~no~~ no, everything was super.

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5. Please rate the overall course between 1 – 5:

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

The scenarios was very realistic, trainers was professional and helpfull, i learned a lot of new techniques and tactics, Working with colleagues from other countries was interesting.

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios? (i.e. working atmosphere, feedback after scenarios, etc)

Ho.

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

Yes and Yes

4. Any other proposals or comments in order to improve this training?

Little More training in topography and moving around in new area.

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

This was the best course I've ever been

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios? (i.e. working atmosphere, feedback after scenarios, etc)

Trainers were professional. The atmosphere was great

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

I recommend it everybody who want to go on Frontex mission

4. Any other proposals or comments in order to improve this training?

Everything was perfect. I don't have idea how to improve the training.

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5. Please rate the overall course between 1 – 5:

1= poor :o(

5= excellent :o)

1	2	3	4	5 + + + + + + + + + +
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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

Course was good organized, and scenarios
was close to the reality.

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios?
(i.e. working atmosphere, feedback after scenarios, etc)

I felt very good treated. After each ~~scenarios~~ scenarios
I've received feedback, what help me to think
about my mistakes.

3. Was the course helpful to understand your role as TM under Frontex umbrella and would
you recommend it? (please give example why)

Yes, course was helpful, and I would
recommended it.

4. Any other proposals or comments in order to improve this training?

Talk with participants at the beginning of the
course about ~~what~~ what are they feel good (ex. radio
communication, first aid, maps reading, etc.) and
what are they want to improve.

...please continue at back side!

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

- very good course
- it is very challenging, because the language ~~barrier~~ barrier

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios? (i.e. working atmosphere, feedback after scenarios, etc)

I didn't feel treated, very realistic scenarios and also very good actors

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

I have the opportunity to understand better the role of team member in joint operation

4. Any other proposals or comments in order to improve this training?

Very good course.

....please continue at back side!

5. Please rate the overall course between 1 – 5:

1= poor :o(

5= excellent :o)

1	2	3	4	5
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A horizontal bar divided into five equal segments, labeled 1 through 5 from left to right. The number 5 is marked with a blue checkmark.

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

Perfect.

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios? (i.e. working atmosphere, feedback after scenarios, etc)

Yes. Nothing to explain.

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

Very helpful.

4. Any other proposals or comments in order to improve this training?

It can be one day longer, to do few more exercises.

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5. Please rate the overall course between 1 – 5:

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1	2	3	4	5
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X

Thank you for your feedback :o)

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

Realistic

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios?
(i.e. working atmosphere, feedback after scenarios, etc)

Yes everything correct

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

May be more real feedback from
real example from the Frontex field!

4. Any other proposals or comments in order to improve this training?

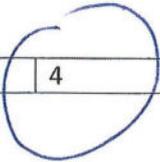
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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

It was very intense and very good

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios? (i.e. working atmosphere, feedback after scenarios, etc)

Great course and very good scenarios

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

It was very helpful

4. Any other proposals or comments in order to improve this training?

Field training I think it would be more effective and would help us communicate better in the team.

...please continue at back side!

5. Please rate the overall course between 1 – 5:

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1. What is your opinion about the course structure by a simulated Joint Operation and the organization of the course?

The course is well structured. Also the content really appealed to me. I agree completely with [redacted] about the added value of practical exercises in stead of all Power Point presentation.

2. Did you feel fairly treated by Frontex and assigned trainers during the course / scenarios? (i.e. working atmosphere, feedback after scenarios, etc)

Really good approach of the trainers. They created a 'safe working environment'. Acceptance of their hints is much easier, if the approach is one of equality. No 'instructors' but colleagues. They were calm and professional. Complements and ^{thanks again}

3. Was the course helpful to understand your role as TM under Frontex umbrella and would you recommend it? (please give example why)

Yes this was clear.

4. Any other proposals or comments in order to improve this training?

actors must get in their role. Several times they stated they were Croatian citizens (in stead of Europa) - Girl could not say her date of birth in English

....please continue at back side!

which could also give the impression that it was not her id card.

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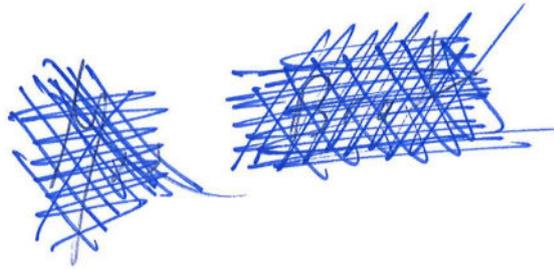
X

Thank you for your feedback :o)

We wish you a safe trip home and successful Joint Operations!

Frontex Trainers Team

Special thanks to personnel of
academie. Really great.



The non-disclosed part contains personal data, in particular the names of individuals. The disclosure would undermine the protection of privacy and the integrity of the individual, in particular in accordance with European Union legislation regarding the protection of personal data and therefore has to be precluded pursuant to Article 4(1)(b) of Regulation (EC) No 1049/2001.